



Certificate of Calibration for your Hunterlab instrument ensures your system is operating in accordance to factory specifications. Routine certification assists with compliance to internal quality audits and ISO requirements.

## SERVICE INCLUDES:

- Preventive Maintenance
- Standards Recalibration
- Calibration Verification Report
- Certificate of Traceability

## PRICING:

Instrument	CalOne – Standard Calibration Service	Rental Unit
Miniscan, ColorFlex, Vista	\$1,495	\$550
USVIS, USPRO, Aeros, Agera, STHT	\$2,295	\$850

## SCOPE OF WORK:

- Instrument benchmarked "as received" on a controlled BCRA tile set
- Thorough cleaning and adjusting of internal components
- Verification of proper operating condition of system
- Instrument standard recalibration
- Final verification on BCRA tile set
- Certificate of Traceability and calibration sticker
- Calibration Verification Report

## ADDITIONAL DETAILS:

- Calibration and repair services are completed at a HunterLab service center.
- Standard turnaround time is 5-7 days.
- Rentals available on first come first served basis. You will be added to rental waitlist upon receipt of form and PO or credit card information.
- Priority turn around is available at an additional charge of \$580\*.
- If unit fails calibration verification, additional service or parts may be required to restore instrument to factory specifications.
- Detailed estimate will be provided for approval prior to completion if any additional repairs are needed.
- A diagnostic fee of \$450 will be applied if the customer decides not to proceed with the repairs.

## NEXT STEPS:

- Our Customer Experience Team will provide you with a service form by next business day.
- Provide this completed form and Purchase Order to: [support@hunterlab.com](mailto:support@hunterlab.com).
- You will receive Service Return Order # (SRO#) and shipping instructions.
- Return instrument for service, receive estimate for repairs as needed.

## PAYMENT TERMS:

- PO with net 30 day payment OR Credit Card
- Subject to Hunter Associates Laboratory Terms and Conditions