## SERVICE REQUEST AND RENTAL AGREEMENT



*Please complete all information requested..* This information is used to provide a Service Return Order (SRO) #. Do not return your unit until you have submitted your Purchase Order, received an SRO # and shipping instructions.

This transaction is subject to Hunter Associates Laboratory, Inc. Terms and Conditions.

Date of Request:

SERIAL NUMBER(S):	
Contact 1 - Name	Contact 2 - Name
Email	Email 2
Phone Number	Phone Number 2

Shipping Address (Where should HunterLab Return the instrument upon completion of Service?*				
COMPANY NAME:				
STREET ADDRESS:				
CITY, STATE, ZIP:				
Billing Address (if Different) SAME ADDRESS				
COMANY NAME:				

CITY, STATE, ZIP

STREET ADDRESS:

Notes for Service

Any specific issues to address?

## PRICING INFORMATION

Instrument	CalOne (a la carte Service)		Enrolled in CalPlus		Rental Fee	ISO 17025
	Price	Turnaround	Price	Turnaround		
MiniScan, ColorFlex, Vista	\$1,495	5-7 business days	No Charge	2 business days	\$550	\$800
USVIS, USPRO, Aeros, Agera, STHT	\$2,295	5-7 business days	No Charge	2 business days	\$850	\$800

## RENTAL UNIT

WILL YOU REQUIRE A RENTAL UNIT (FEE INFORMATION LISTED ABOVE) YES

NO

Renter shall at all times be liable for the full replacement cost of the instrument rented and is responsible for any loss or damage to said instrument. Renter will, at their expense, keep and maintain the instrument clean and in good working order. In the event the instrument is lost or damaged beyond repair, Renter shall pay for the replacement cost of the instrument or missing parts. In addition the obligations of this Agreenment shall continue in full force and in effect through the Rental Term.

## Signature required for rental (agreement to terms above):

Date:

PAYMENT Credit Card - a HunterLab CX team member will call to collect this information

Purchase Order - Hard copy required with terms and conditions INCLUDING net 30 day payment agreement. Return PO with completed form if requesting a rental unit.

NOTE: PO or CC is required in advance to be issued a SRO.

**SHIPPING** \*If you have a service contract, HunterLab covers FedEx ground shipment from HunterLab back to your site. Instruments will be covered under your shipping account or HunterLab shipping & handling will be added.

FedEx	Ground Expedited	Shipping Acct. #		
UPS		***If a shipping account number is not provided, HunterLab will prepay and add to invoice Insure Amount \$		
	Overnight	(Optional, recommended 80% of unit purchase price)		

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Thank You For Your Business!HunterLab Customer Experience Team

